



Notice Under the Americans with Disabilities Act

In accordance with Title II of the Americans with Disabilities Act (ADA), the New York State Division of Veterans' Affairs (DVA) will not discriminate against individuals with disabilities in its programs, services, initiatives, and activities.

Employment

DVA does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication

DVA will generally, upon request, provide appropriate aids and services leading to effective communication for persons with disabilities so they can participate equally in DVA's programs, services, initiatives, and activities.

Modifications to Programs & Procedures

DVA has made, and will continue to make, modifications to its policies and procedures to ensure that people with disabilities have an equal opportunity to utilize its programs, services, initiatives, and activities.

Anyone requiring an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a DVA program should contact the DVA's Central Office using the phone number or address listed below as soon as possible but no later than 48 hours before the scheduled event.

DVA will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy.

Please note that the ADA does not require DVA to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Reasonable Accommodation

The Agency's Designee for Reasonable Accommodations (DRA) and Americans with Disabilities Act Coordinator (ADA Coordinator) is identified below. This individual will be able to give you information and forms for requesting reasonable accommodations and for grieving the denial of accommodation requests.

[ADA Complaint Form](#)

DRA/ADA Coordinator Name:

Elatisha Kirnon

DRA/ADA Coordinator Contact Information:

Office of General Services
40th Floor, Corning Tower
Empire State Plaza
Albany, NY 12242
(518) 486-9399
DEEO@ogs.ny.gov